



## Compliance

### **Tax Agent Services Act 2009 Disclosures Register of Tax Agents and BAS Agents**

The Tax Practitioners Board (TPB) maintains a public register listing all registered, suspended, and deregistered tax and BAS agents. You can search this register at:  
<https://www.tpb.gov.au/public-register>.

As a registered tax agent, we are required to inform clients of any circumstances that may affect your decision to engage our services.

- **Current Status:** There are no issues we are obliged to disclose.
- **Registration Conditions:** There are no conditions attached to our registration.

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## Your Rights Under Taxation Laws

This includes the **Tax Agent Services Act** and the **Tax Agent Services (Code of Professional Conduct) Determination**.

For a summary of your obligations to the ATO and your tax practitioner, as well as your tax practitioner's obligations to you, the TPB, and the ATO, please refer to the TPB fact sheet: Information for Clients Fact Sheet.

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## Complaints and Dispute Resolution

We have a process in place to address complaints and disputes. If you have a concern, please contact us by phone or email in the first instance so we can respond, clarify any misunderstanding, or resolve the issue.

If you are not satisfied with our response, you may lodge a complaint directly with the Tax Practitioners Board. Details of their complaints process and the online form are available at:  
<https://www.tpb.gov.au/complaints>.